



## **INCLEMENT WEATHER POLICY**

The Longwood Gardens Open Air Theatre is completely open to the elements, and inclement weather is a possibility. For each Saturday evening Kennett Symphony concert date at the Open Air Theatre, an alternative indoor location is scheduled for the same evening.

The Kennett Symphony's inclement weather policy for Saturday concerts at Longwood Gardens Open Air Theatre is:

- On Saturday, if rain or lightning appear unavoidable, or if the projected temperature on stage exceeds 90 degrees F, we will make a decision to move the concert indoors to an alternate location. A decision to move the concert indoors will be made no later than 4:00pm for the 7:30pm concert.
- If a decision is made to keep the concert outdoors, we may delay the start of the concert from 7:30pm to any time up to 8:00pm in order to wait for the weather to clear based on weather forecasts for precipitation and/or temperature.
- The Kennett Symphony will make every effort to notify ticket holders of a change in location. We will post this decision, along with the name and address of the indoor location, in the following places: Longwood Gardens, on the Kennett Symphony office phone outgoing message at 610-444-6363, on the Kennett Symphony Facebook page, on the Kennett Symphony website, and via e-mail blast to ticketholders who have an e-mail address on file with the Kennett Symphony.
- If a change of location to an indoor venue is confirmed, seating at the indoor venue is general admission (no reserved seating), and first-come, first-served. While all ticket holders will be guaranteed a seat in the indoor venue, the seat location will be different than the reserved seats at the Open Air Theatre.
- All tickets to the Kennett Symphony are non-refundable and non-exchangeable.

As of August 2017